

**Post Office Box 99 – Manteo, NC 27954**  
(252) 473-2167 – Fax: (252) 473-5870

March 17, 2020

To Our Valued Customers,

The health and safety of our customers, employees, and communities is our top priority. We have been following the growing concern and uncertainty surrounding COVID-19 and our hearts go out to all who've been impacted. We are committed to being responsive to your needs as this situation evolves.

**We are taking precautions**

We have always taken great pride in maintaining a clean and sanitary store, but we are now taking additional precautions to prevent illness and the spread of germs. We are also limiting our interactions with our regular vendors and encouraging our staff to stay home if they feel sick.

**We are open**

To serve you best, we will remain open and maintain regular business hours. We are backed by a team of supply chain experts who are working hard to ensure our store is well-stocked with the products you need every day.

**We are here for you**

We will continue to offer several ways to shop our store. Stop in to talk with our customer service experts to get what you need and we'll quickly get you on your way.

Or account customers shop through your i-net portal and order your lumber packages for pick-up or delivery

Or you can call in your order to the store or your salesperson and we'll be happy to bring it to you in your car when you drive up, build it for pick-up, or schedule a delivery.

Or you can also shop [doitbest.com](http://doitbest.com) for over 70,000 items that can be delivered to our store for free within a couple of days.

We want to make it as convenient as possible to get the products you need when you need them.

We are here to support you and together we will get through this.

Joe